

# Select

Citrix Select empowers you to achieve your desired business outcomes with your Citrix solutions.

## What Select delivers

Select gives you the power to succeed with Citrix. You get tools and guidance to drive ever-improving outcomes, unrivalled technical support and self-monitoring to maximize uptime, and a library of rich training and learning resources to build your expertise and speed time-to-value.

Available for Digital Workspaces and App Delivery and Security, Select helps you optimize your Citrix solutions for your specific goals and transform your Citrix environment into a strategic asset.

**80% of CSS Select customers improved business growth and productivity with their subscription.**

Source: TechValidate  
TVID: [BD4-B76-204](#)

## Unlock maximum value with Select

### Comprehensive success planning

Get expert guidance, step-by-step instructions and resources to help you maximize the value of your Citrix investment. Discover valuable ways to use your solutions in the Success Center or collaborate to build a personalized success plan that drives high-value business outcomes.

### Industry-leading technical support

With Select, your Citrix environment never stops delivering value—for your users and your business. You get the latest software updates, along with monitoring tools and expert guidance to detect and resolve issues before they escalate.

You also get an insurance policy against downtime and access to our award-winning technical support team with the fastest response times around (under 30 minutes for Severity 1 issues) along with web and live chat options.

### Upskill your team and grow your ROI

Select provides access to on-demand training and educational resources—with content aligned to your lifecycle—so your IT team can get up and running quickly and accelerate the most valuable outcomes from your Citrix solutions.

Select eLearning covers the architecture, installation, and configuration of Citrix products, while our Cloud Learning Series supports every step of your Citrix Cloud journey towards bigger wins and better, faster ROI.

### Manage and optimize your environment with ease

Select makes life simple for your Citrix administrator. With Citrix App Layering you can publish a single copy of layered apps and OS patches across all your virtual environments.

Meanwhile our Workspace Environment Management tool unlocks powerful resource management and performance optimization. You also get access to Citrix support engineers for guidance and assistance with problems encountered during product installation, upgrades, or configurations.

## Enjoy unrivalled benefits

# 91%

of surveyed IT organizations find the Select benefits better compared to other technology vendors.

## Increase performance, decrease downtime

# 87%

of surveyed Fortune 500, Global 500, and Large Enterprise IT organizations improved environment performance and reduced downtime with their Select subscription.

**91% of customers agree that Citrix Training has made them more effective.**

Source: TechValidate  
TVID: [19A-B60-95A](#)

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**I would recommend Select for the training alone!”**

Aaron Bossenga,  
IT Administrator, Ambitech Engineering

“

**To truly realize the Citrix ROI proposition, a customer needs to complement the environment with a Success program, especially if Citrix technologies are being used to service business critical applications.”**

Todd Pope,  
IT Architect, CGI Group Inc

“

**By having Select, we benefited from the entire migration process of our infrastructure to the latest version.”**

Gabriel Diaz,  
IT Administrator, International Business Machines Corporation

**citrix** | Customer Success  
Empowering Outcomes

## Select Success

To get the most value from your Citrix solutions with Select, head to the Select home page to learn more about the resources available to you— and start empowering bigger, better outcomes with Citrix today.

[Make the most of your Citrix solutions with Select](#)